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Though technology has brought with it almost an immeasurable amount of benefits, it has also created a lot of jargon among businesses, especially in streamlining their operations. With so many different tech mediums at our disposal, it becomes a challenge to use each one of them to the best of its ability. Even if a company is able to find the right fit of tech for their operations, the everchanging nature of technology demands to be kept an eye on, so when there is a shift in trend, the whole process is re-initiated. So, in case you don't keep up with all the modifications that come thick and fast here, you are setting yourself up for a massive financial hit, but keeping up is a costly affair too.

However, technology's ability to stay flexible is also apparently its shortcoming. The innovators around the globe had mulled over this issue for a long time, but the emergence of SAP has solved the puzzle to a great extent. Systems, Applications, and Products in Data Processing, more popularly known as SAP, offer us a chance to combine our efforts on different fronts and create one robust methodology that harnesses the ability of all the essential tools we have right now.

This creates a more collective effort to integrate technology into systems. By eliminating what is largely a fragmented approach, SAP enhances the core value of what you are doing, thus making the whole undertaking a highly feasible business.

To make sure that this transformative piece of the creation is reaching maximum people, many companies are adding SAP solutions to their roster. At Enterprise View Point Magazine, a team of researchers, CEOs and CIOs analyzed a number of companies that are creating an impact in the SAP service provider's space. Here is a list of the top SAP service providers that are the most innovative in their offerings.



Management

Rick McNees, CEO

Headquarter

Chicago, IL

tidalsoftware.com

Tidal Software is a leading provider of enterprise workload automation solutions that orchestrate the execution of complex workflows across systems, applications and IT environments. Some of the largest organizations in the world running SAP utilize Tidal's platform and pre-built integrations to orchestrate their SAP job scheduling within their enterprise business processes.

Tidal Software:

Unified Workload Automation Platform

nterprises around the world rely on SAP to power their business. While SAP's ERP is certainly a mission-critical application, modern technology landscapes include a myriad of other systems that comprise end-to-end business processes. Organizations can improve their SAP operations by integrating process activities across systems and applications with workload automation.

Although many SAP solutions have embedded tools for job scheduling, those tools have limitations. They can't manage scheduling activities beyond the boundaries of SAP and lack robust functionality for complex schedules. Additionally, using disparate tools requires more time, increases costs and creates scheduling silos that impede an end-to-end view of progress across multiple stages in a business-critical process. Tackling these SAP challenges is Tidal Software with their leading enterprise workload automation platform that orchestrates the execution of complex workloads across systems and applications.

Tidal offers a comprehensive set of ERP integrations for SAP, including S/4HANA, and numerous other solutions from SAP such as Financial Closing Cockpit, Process Orchestration and Integrated Business Planning. In addition to integrating with SAP's latest offerings, Tidal continues to support legacy solutions (e.g., SAP's R/3 version) for customers who are unable to keep pace with SAP's product releases – or for customers in a hybrid situation with a mix of legacy and newer SAP solutions. Tidal's integrations for SAP are accomplished through pre-built, agentless adapters. With these adapters, the Tidal Automation platform takes control of the built-in schedulers and services in SAP applications to provide advanced scheduling functionality and centralized management of critical processes to ensure that they meet their SLAs.

Consolidating SAP scheduling activities with Tidal reduces total cost of ownership, eliminates silos and enables customers to monitor and achieve end-to-end optimization of all their business activities, not just SAP processes. Beyond SAP, customers can leverage Tidal to centrally manage their scheduling activities for other prominent technologies – such as the cloud, IT service management, data analytics and more – to optimize technology initiatives and investments. "Our workload automation capabilities improve SAP operations and overall enterprise processes. With Tidal, customers increase their organizational efficiency and performance against SLAs," explains Rick McNees, CEO, Tidal Software.

The Tidal platform delivers exceptional scalability and resiliency for managing business-critical processes. It is designed with flexibility to run onpremises, in the cloud or hybrid environments. The platform can run jobs on physical and virtual servers as well as in cloud computing instances and



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containers. Tidal's advanced user interface is secure, easy to learn, and can be shared with business, operations and application teams that want to monitor their own processes. It also integrates into enterprise application change management lifecycles, supporting CI/CD development processes and providing a complete record of changes to satisfy audit requirements.

Today, Tidal has nearly three decades of experience integrating their workload automation platform with SAP solutions. Tidal's core philosophy is CustomerFIRST – an unmatched customer-centric approach that emphasizes communication, partnership, collaboration and exceptional technical support. Development efforts continue to focus on comprehensive coverage for the SAP portfolio, as well as integrating with the new technologies that enterprises are adopting as they transform their businesses. "Our investments to date and product roadmap both demonstrate Tidal's commitment to keeping pace with customer requirements for the everevolving SAP solutions landscape. Our development has been customer-driven, responding to requests for integrations with other solutions in their SAP environment," concludes McNees.